

A QUICK REFERENCE GUIDE TO

# Family Resource Guide

COMMUNITY PROGRAMS  
IN [REDACTED] COUNTY



**(DATE)**

Developed by

[REDACTED]

# FAMILY RESOURCE GUIDE

This guide is intended to be a “quick reference guide” to assist families in identifying resources they may need.

## Special Thank You

A special thank you to Portage County VOICE, Health and Human Services, Energy Services, Inc., and St. Vincent De Paul for their original version of this guide.

*It is one of the  
beautiful compensations  
of this life  
that no one can  
sincerely try  
to help another  
without helping himself.*

CHARLES DUDLEY WARNER

# TABLE OF CONTENTS

<b><u>CHILD CARE</u></b>	<b>PAGE</b>
CHILD CARE FINANCIAL ASSISTANCE .....	1
LOW-INCOME CHILD CARE SUBSIDY .....	1
CHILD CARE RESOURCE AND REFERRAL.....	1
WISCONSIN FIRST STEP .....	2
YMCA BEFORE/AFTER SCHOOL AGE CHILD CARE .....	2
IMPORTANT HOTLINE NUMBERS.....	2
<b><u>CLOTHING</u></b>	
GOODWILL INDUSTRIES .....	3
JOB ACCESS LOAN (JAL) .....	3
CONSIGNMENT SHOP .....	3
OPERATION BOOTSTRAP .....	3
OTHER MOTHERS.....	4
SALVATION ARMY HOPE CENTER.....	4
ST. VINCENT DE PAUL.....	4
THRIFT AVE. ....	4
<b><u>EDUCATIONAL SERVICES</u></b>	
ACADEMIC SUPPORT CENTER .....	5
CESA [REDACTED] .....	5
KEEPING EDUCATION AMONG YOUTH FOR SUCCESS .....	6
MID-STATE TECHNICAL COLLEGE.....	6
JOB CENTER .....	7
LITERACY COUNCIL.....	8
SCHOOL DISTRICT PUPIL SERVICES .....	8
WISCONSIN DEPARTMENT OF PUBLIC INSTRUCTION (DPI) .....	8
WISCONSIN FIRST STEP .....	9
IMPORTANT HOTLINE NUMBERS.....	9
<b><u>EMPLOYMENT SERVICES</u></b>	
CAP SERVICES SELF-EMPLOYMENT PROGRAM .....	10
CAP SERVICES SKILLS ENHANCEMENT PROGRAM.....	10
COMMUNITY INDUSTRIES .....	11
DEPARTMENT OF VOCATIONAL REHABILITATION (DVR) .....	11
MOVING UP!.....	11
HEALTH AND HUMAN SERVICES .....	12
IMPORTANT HOTLINE NUMBERS.....	12
JOB CENTER .....	13
<b><u>FAMILY SERVICES</u></b>	
ACHIEVEMENT CENTER EARLY INTERVENTION PROGRAM .....	14
AGING AND DISABILITY RESOURCE CENTER OF [REDACTED] COUNTY .....	14
BIG BROTHERS BIG SISTERS.....	14
BOY SCOUTS OF AMERICA-[REDACTED] COUNCIL .....	15
CAP SERVICES HEAD START PROGRAM.....	15
CAP SERVICES REFUGEE PROGRAM .....	15
CATHOLIC CHARITIES OF THE DIOCESE OF [REDACTED] .....	16
FAMILY RESOURCE CENTER .....	16

	<b>PAGE</b>
GIRL SCOUTS OF AMERICA- [REDACTED] COUNCIL.....	17
HIGH SCHOOL GUIDANCE PROGRAM.....	17
PARENT-TO-PARENT.....	17
INTERVENTION FOR YOUTH.....	18
UNIVERSITY OF WI EXTENSION.....	18
THE WOMEN'S RESOURCE CENTER.....	19
YMCA-COMMUNITY SERVICES.....	19

**FINANCIAL ASSISTANCE**

FINANCIAL WELLNESS.....	20
HEALTH AND HUMAN SERVICES.....	20
WISCONSIN FIRST STEP.....	21
IMPORTANT HOTLINE NUMBERS.....	21

**FOOD ASSISTANCE**

FOOD ASSISTANCE PROGRAM.....	22
FOOD STAMPS.....	22
HEALTHY BEGINNINGS.....	22
SENIOR NUTRITION PROGRAM.....	23
OPERATION BOOTSTRAP.....	23
SHARE PROGRAM.....	23
SALVATION ARMY HOPE CENTER.....	23
SECOND HARVEST.....	23
ST. PAUL'S FOOD PANTRY.....	24
W.I.C.....	24

**HEALTH AND MEDICAL**

AMERICAN RED CROSS.....	25
COMMUNITY HEALTH SERVICES.....	25
COMMUNITY INDUSTRIES.....	26
FAMILY PLANNING HEALTH SERVICES.....	26
HEALTH PLUS PROGRAM.....	26
HEALTHY START MEDICAL ASSISTANCE PROGRAM.....	27
MEDICAL ASSISTANCE PROGRAM.....	27
MEDICAL ASSISTANCE REIMBURSEMENT.....	27
POISON CENTER OF WESTERN WISCONSIN.....	28
HEALTH & HUMAN SERVICES--EMERGENCY SERVICES.....	28
SOCIAL SECURITY DISABILITY INSURANCE (SSDI).....	29
SUPPLEMENTAL SECURITY INCOME (SSI).....	29
HOSPITAL.....	29
WISCONCARE PROGRAM.....	30
IMPORTANT HOTLINES NUMBERS.....	30

**HOUSING ASSISTANCE**

CAP SERVICES AFFORDABLE HOUSING PROJECT.....	31
CAP SERVICES HOME BUYERS ASSISTANCE PROGRAM.....	31

	<b>PAGE</b>
CENTRAL WISCONSIN HABITAT FOR HUMANITY.....	31
FAMILY CRISIS CENTER.....	32
HOUSING NETWORK PROJECT.....	32
JOB ACCESS LOAN (JAL) .....	32
LOW-INCOME HOUSING AVAILABLE IN [REDACTED] COUNTY .....	33
OPERATION BOOTSTRAP .....	33
HOUSING AUTHORITY .....	33
RENTAL COMPLAINTS.....	34
SALVATION ARMY HOPE CENTER.....	34
[REDACTED] HOUSING AUTHORITY .....	34
IMPORTANT HOTLINE NUMBERS.....	34

**LEGAL SERVICES**

DIVORCE PRO SE .....	35
JUDICARE .....	35
LAWYER REFERRAL AND INFORMATION.....	36
[REDACTED] LEGAL AID SOCIETY .....	36
PUBLIC DEFENDERS OFFICE .....	36
IMPORTANT HOTLINE NUMBERS.....	36

**MENTAL HEALTH ASSISTANCE/COUNSELING**

CHILDREN'S SERVICE SOCIETY .....	37
FAMILY COUNSELING CENTER.....	37
FAMILY CRISIS CENTER.....	38
MINISTRY BEHAVIORAL HEALTH .....	38
HEALTH & HUMAN SERVICES--PSYCHOLOGICAL SERVICES.....	38
SCHOOL DISTRICT PUPIL SERVICES .....	39
RECOVERY COUNSELING SERVICES .....	39
SALVATION ARMY HOPE CENTER.....	40
IMPORTANT HOTLINE NUMBERS.....	40

**TRANSPORTATION ASSISTANCE**

CAP SERVICES VEHICLE ASSISTANCE PROGRAM .....	41
TAXI SERVICE.....	41
CHILD PASSENGER SAFETY ASSOCIATION .....	42
SALVATION ARMY HOPE CENTER .....	42
TRANSPORTATION SERVICES .....	42
VOLUNTEER TRANSPORTATION SERVICES .....	42

**UTILITY ASSISTANCE**

CAP SERVICES WEATHERIZATION PROGRAM .....	43
ENERGY SERVICES, INC.....	43
GTE NORTH PROGRAM.....	43
HEALTH & HUMAN SERVICES--EMERGENCY SERVICES .....	44
IMPORTANT HOTLINE NUMBERS.....	44



## CHILD CARE

### **CHILD CARE FINANCIAL ASSISTANCE**

For eligibility and guidelines, contact (name/)(location) at  
(address)  
(phone)

### **LOW-INCOME CHILD CARE SUBSIDY**

The Low-Income Child Care Subsidy program is available for parents/guardians who are working. Parents/guardians choose a day care provider and are then responsible for submitting bi-weekly attendance reports. Co-payment amounts and eligibility requirements are based on assets, family size and income.

For more information:

(location)  
(address)  
(phone)

### **CHILD CARE RESOURCE & REFERRAL**

**“We’ll help you find the child care you need!”**

Care Resource & Referral offers several services to families:

Assessments of the family's child care needs through personal consultation

Access to the most current information on childcare programs in Portage County

Explanation of the different types of regulated childcare

An informative packet of information explaining how to recognize and choose high quality childcare

Childcare referrals to families based on their specific needs

Services are free for 1st time referrals---all other referral costs are based upon family income

For more information:

(location)  
(address)  
(phone)

*Child Care Continued .....*

## **WISCONSIN FIRST STEP**

Wisconsin First Step assists anyone concerned with issues relating to children ages birth to 21. Services are available 24 hours/day, 7 days/week and include the following:

Childcare/respice

Education

Medical diagnosis and evaluation

Financial assistance and more.

For more information call:

1-800-642-7837

## **YMCA BEFORE/AFTER SCHOOL AGE CHILD CARE**

For eligibility requirements and program details, contact the YMCA at

(location)

(address)

(phone)

## **IMPORTANT HOTLINE NUMBERS**

National Child Care Information Center 1-800-616-2242

Wisconsin First Step 1-800-642-7837



## CLOTHING



### **GOODWILL INDUSTRIES**

Provides low-cost used/new clothing, furniture, house wares, toys, books, and games.

(location)  
(address)  
(phone)

### **JOB ACCESS LOAN (JAL)**

You can apply for a JAL at your local W2 agency.  
Job Access Loan can be used to purchase clothing for work related purposes.  
For eligibility appointment, contact

(location)  
(address)  
(phone)

### **CONSIGNMENT SHOP**

Provides low-cost used/new clothing, furniture, household items, toys, books, and games.

(location)  
(address)  
(phone)

### **OTHER CLOTHING SOURCE**

(description)

(location)  
(address)  
(phone)

*Clothing Continued .....*

## **OTHER CLOTHING SOURCE (MATERNITY)**

(description)

(location)

(address)

(phone)

## **SALVATION ARMY HOPE CENTER**

For emergency clothing:

(location)

(address)

(phone)

## **ST. VINCENT DE PAUL**

The St. Vincent de Paul Organization sells at low cost, used/new clothing, furniture, house wares, toys, books, and games. The great majority of clothing is laundered and all house wares are cleaned and tested before they are displayed.

(location)

(address)

(phone)

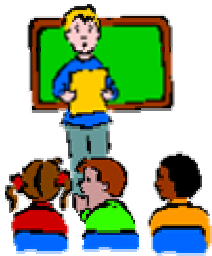
## **OTHER CLOTHING SOURCE (MATERNITY)**

(description)

(location)

(address)

(phone)



## **EDUCATIONAL SERVICES**

### **ACADEMIC SUPPORT CENTER**

The Academic Support Center is a tuition-free program designed to help adults achieve their educational goals at any academic level. Traditional subjects and practical life skills can be studied through both individualized and group-oriented instruction.

GED/HSED preparation available

Career Exploration Classes available each semester

Assistance for students preparing to enter program courses

(location)

(address)

(phone)

### **CESA**

### **COOPERATIVE EDUCATIONAL SERVICE AGENCY**

CESA Youth Projects Office is located in the (location) in Stevens Point and provides many programs related to career preparation. The Youth Projects Office provides a variety of opportunities for employment and training for youth of all ages. The CESA Youth Projects Office strives to assure that all students receive a quality education and are employable upon graduation from high school.

Current programs and services include:

Assistance and referrals related to a child's educational needs in Wisconsin

Paid Work Experience for low income youth age 16-21

Career counseling for low-income youth ages 16-21

Consultation with local high schools

Information on Child Labor Laws and Work Permits for minors

Job Shadowing

Pre-employment training for 14-21 year olds in and out of school

For more information and income guidelines, contact:

(location)

(address)

(phone)

*Educational Services Continued .....*

## **KEEPING EDUCATION AMONG YOUTH FOR SUCCESS (KEYS)**

Keeping Education Among Youth for Success is a program to help counsel Hmong youth who are having problems related to school, gang involvement, early pregnancies and marriages.

Services available include:

Assistance with increasing school attendance and performance

Prevention/Intervention

Providing workshops for Hmong youths

For more information contact:

CAP Services

(location)

(address)

(phone)

## **TECHNICAL COLLEGE**

Technical College, a publicly supported regional two-year post-secondary institution, is an integral part of the Wisconsin Technical College System. (Name of school) stated purpose is to develop, improve, and enhance the Central Wisconsin work force, to foster economic development, and to help the Central Wisconsin post-secondary community acquire a higher level of education. It does this by providing a dynamic learning environment that is designed to educate, train, and retrain students.

For more information, course schedules, and introductory materials, contact:

(location)

(address)

(phone)

## **(COUNTY) JOB CENTER**

The (County) Job Center is a collaborative partnership of eight local and state agencies providing employment, educational and training services for job seekers and employers in Portage County.

(location)

(address)

(phone)

### **CESA**

CESA Youth Project Office provides a variety of opportunities for employment and training for youth 14-21 years old. The CESA Youth Project Office strives to assure that all students receive a quality education and are employable upon graduation from high school.

Cooperative Education Service Agency

(phone)

(Email)

### **JOB SERVICE**

Job Service provides a system of employment-focused program and services that assist individuals and employers to participate in Wisconsin's economy. Some of our services include Job Net, America's Job Bank, Employment Counseling, and Military Veterans Employment Program.

(phone)

(Email)

### **(COUNTY) LITERACY COUNCIL**

The County Literacy Council is a non-profit community service organization established to help adults develop and improve skills in reading, writing, listening, speaking, and mathematics by one-on-one tutoring.

Literacy for Life-Long Learning

(phone)

(Email)

### **DVR**

Division of Vocational Rehabilitation is a federal/state program working in partnership with people with disabilities to individually pursue, obtain, and maintain employment suited to a person's abilities and interests leading to independence, increased self-sufficiency, and full inclusion in society.

(location)

(address)

(phone)

(e-mail)

### **HEALTH & HUMAN SERVICES**

HHS understands the economic needs of our clients. We assist in identifying your needs for securing and maintaining employment. We also help you determine your level of financial assistance for food, shelter, clothing, child care, and medical care. Our goal is to help you and your families achieve financial independence.

(location)

(address)

(phone)

(Email)

### **AFL-CIO DISLOCATED WORKER PROGRAM**

We provide a system of employment-focused programs and services that enables individuals and employers to fully participate in Wisconsin's economy.

(phone)

(Email)

*Educational Services Continued .....*

## **(COUNTY) LITERACY COUNCIL**

The (County) Literacy Council is a non-profit service organization established to help adults develop and improve skills in reading, writing, listening, speaking, and mathematics by one-on-one tutoring, small group classes, and computer based programs.

(location)

(address)

(e-mail)

## **(CITY) SCHOOL DISTRICT PUPIL SERVICES**

For student eligibility and services offered contact:

Bliss Education Center

(location)

(address)

(phone)

## **WISCONSIN DEPARTMENT OF PUBLIC INSTRUCTION (DPI)**

DPI supervises public elementary and secondary education in Wisconsin. It oversees, monitors, and develops programs for exceptional education, pupil services, and educational equity. DPI is also responsible for ensuring that all citizens have access to comprehensive public library resources and services. If parents and public school personnel cannot resolve differences related to the identification, evaluation, and/or placement of a child in a public school setting, families may file a complaint with this office.

Division of Learning Support: Equity and Advocacy

125 S. Webster St. P.O. Box 7841

Madison, WI 53707-7841

1-800-441-4563

*Educational Services Continued .....*

## **WISCONSIN FIRST STEP**

Wisconsin First Step assists anyone concerned with issues related to children ages birth to 21.

Services are available 24 hours/day, 7 days/week and include the following:

Education

Financial assistance

Child care/respice

Medical diagnosis and evaluation and more

For more information contact Wisconsin First Step:

1-800-642-7837

## **IMPORTANT HOTLINE NUMBERS**

PEP-Parent Education Project 1-800-231-8382

Wisconsin First Step 1-800-642-7837

# **EMPLOYMENT SERVICES**

## **CAP SERVICES SELF-EMPLOYMENT PROGRAM**

**\*BE YOUR OWN BOSS \*OWN YOUR OWN BUSINESS \*BE SELF-SUFFICIENT**

The Self-Employment Program at CAP Services, Inc. can help you start your own business and make your dreams come true!

**For FREE Technical & Financial Planning Assistance**

(name) at:  
CAP Services  
(location)  
(address)  
(phone)

## **CAP SERVICES SKILLS ENHANCEMENT PROGRAM**

Available to [redacted] County residents who meet the following eligibility requirements:

1. You must be working at least 20 hours per week
2. Your household income does not exceed 150% of federal poverty guidelines.  
Based on an assessment of your needs, you may be eligible for:
  1. Educational related expenses
  2. Tuition, book, lab fees
  3. Reimbursement for transportation costs
  4. Assistance with childcare costs

Participant benefits include: Developing new skills to enhance your career while you continue to work. Being able to attend school part time so you can take classes convenient to your work schedule. Acquiring new skills or update and enhance your existing skills. Increase your earning potential.

For more information, contact (name) at:

CAP Services  
(address)  
(location)  
(phone)

*Employment Services Continued .....*

# **FOOD ASSISTANCE**

## **FOOD ASSISTANCE PROGRAM (FAP)**

FAP is offered by St. Vincent De Paul and housed at (location). Food is distributed to (County) County residents from 12:30 to 2:30 p.m. every Tuesday at the (location) building. Eligible residents may pick up food once each month. Identification listing name and current address is required. Income eligibility required. For income limits and other information, contact:  
(County) Health and Human Services:  
(address)  
(phone)

## **FOOD STAMPS**

For eligibility and guidelines, contact:  
(name)  
(location)  
(address)  
(phone)

*Food Assistance Continued .....*

# **HEALTH & MEDICAL**

## **AMERICAN RED CROSS**

The American Red Cross is a non-profit agency that provides a wide variety of services including:

- Blood Services (Blood Drives, Emergency Blood Transportation)
- Health and Safety (First Aid, CPR, Water Safety, HIV/AIDS, baby-sitting)
- Disaster Services (Food, clothing, shelter in times of disaster)
- Armed Forces Emergency Services (Messages, Verifications)
- International Tracing

All but the Health and Safety courses are offered free of charge as a gift of our communities from our communities. Scholarships are available for Health/Safety Courses. For more information on courses, giving blood, disaster assistance, armed forces assistance, or just opportunities to serve your community, please contact:

(location)  
(address)  
(phone)  
(email)

## **COMMUNITY HEALTH SERVICES**

Community Health Services provided by staff at (county) Health and Human Services Department help to protect the health of [redacted] County residents by controlling the factors which can influence the spread of disease and by educating the community about ways to protect and improve individual health.

Services offered include: Health Check; HIV Counseling; Testing and Partner Referral; Prenatal/Postnatal Visits for high-risk mothers; Community Health Clinics; Immunizations; Communicable Disease Control and School Health Services.

(County) Health and Human Services  
(address)  
(phone)

*Health and Medical Continued .....*

## **(NAME – EXAMPLE--COMMUNITY INDUSTRIES)**

Community Industries offers a wide range of rehabilitative services to adult residents of \_\_\_\_\_ County with disabilities. They assist people into competitive employment; provide for their long-term employment; aid in their personal development; and help them become independent. Community Industries now coordinates respite care for caregivers of adults and children in the home with a disability.

(location)

(address)

(phone)

## **FAMILY PLANNING HEALTH SERVICES**

Family Planning Health Services offers quality reproductive health care including: birth control information and supplies, pregnancy testing, and treatment for sexually transmitted diseases. Mid-Life Services are available to women over 50. They also have a lending library of books and videos on women's health and offer educational classes. Adolescent Pregnancy Prevention Services are also available.

Payment Plan: Sliding fee scale, MA, and Private Insurance.

(location)

(address)

(phone)

## **HEALTH PLUS PROGRAM**

**Health Plus** is a discounted health care plan. It is a project partnered by **Portage County Health and Human Services, CAP Services, and the Portage County health care community** to make health care affordable for working low-income individuals and families. As participants in the program, physicians, dentists, and other health care providers have agreed to reduce normal office fees for **Health Plus** participants. Health Plus is ideal for any low-income individuals who work, but cannot obtain health insurance through their employer.

To qualify: You cannot currently have health insurance, at least one member of your household must be employed at least 10 hours per week, and your income must be below the income guidelines set for this program for the previous 90 days.

For income guidelines and eligibility, contact:

(location)

(address)

(phone)

*Health and Medical Continued .....*

# TRANSPORTATION ASSISTANCE



## **CAP SERVICES VEHICLE ASSISTANCE PROGRAM**

The Vehicle Assistance Program aims at assisting low-income families help purchase a vehicle. There are several requirements for this program; including but not limited to:

Participants providing the need for the assistance program

Completing an application

Making monthly payments and

Documenting monthly maintenance services

For more information and an application, contact:

(location)

(address)

(phone)

## **TAXI SERVICE**

The (Name) is a subsidized taxi service for (Municipality) residents.

has a fleet of accessible vans for transportation of patrons who use wheelchairs. Special rates exist for the elderly and disabled.

Year round service

Monday through Friday: 6:30 a.m. to 7:00 p.m.

Saturday: 8:00 a.m. to 4:00 p.m.

Sunday: 7:30 a.m. to 12:30 p.m.

(Phone)

## **(Name of Service)**

(Name) is a personal door-to-door transportation service for persons who cannot make use of the city transit system. Service is limited to travel within the (cities of \_\_\_\_\_ and \_\_\_\_\_). Those interested must complete an application and also qualify for Americans with Disabilities Act.

For more information on (city transit name) and regular city transit routes, contact:

(phone)

*Transportation Assistance Continued .....*

## (County) Child Passenger Seat Association

Name rents infant and toddler car seats to residents of County. Infant/toddler boosters and special needs seats are also available. PCCPSA also offers community education and public awareness programs promoting motor and bike safety for children. Bike helmets are available at a nominal fee.

(address)  
(phone)

## SALVATION ARMY HOPE CENTER

For emergency transportation:

(phone)

## TRANSPORTATION PROGRAM

The Transportation Program is available for persons over 60 years of age who have disabling conditions and are unable to use public transportation or do not drive.

For fees and where rides are available to contact:

(County) Department on Aging

(address)  
(phone)

## VOLUNTEER TRANSPORTATION SERVICES

Staff at County Health and Human Services Department will coordinate volunteer drivers to provide essential transportation for income-eligible clients of the agency. This service should only be requested if you have no other means of transporting including the (name of city transit services). A five (5) working day notice is requested. To access Volunteer Transportation Services, contact your social worker or case manager at

(County) Health and Human Services Department.

(address)  
(phone)

# **UTILITY ASSISTANCE**

## **CAP SERVICES WEATHERIZATION PROGRAM**

Weatherization services can help you reduce your home energy costs and conserve energy. They can make your home warmer in the winter and cooler in the summer. Weatherization services vary with each home depending on how it was built and what condition it is in. Some common weatherization services are:

\*Insulating walls and attics \*Repairing and replacing the furnace

\*Wrapping insulation around the water heater \*Reducing air leakage

Weatherization services do not include siding, roofing, hot water heater replacement, solar energy conversion devices, or storm doors and windows.

For more information and eligibility requirements:

(name)

(address)

(phone)

## **ENERGY SERVICES INC.**

### **HEATING GRANTS/FURNACE EMERGENCIES**

The program provides money for a one-time per heating season energy and emergency grant.

Applications are accepted seasonally from September to May 15, or until funds are exhausted.

Emergency assistance funds are available to those households who meet regular EAP eligibility and hardship requirements. Staff will assist in negotiating settlements with fuel/utility companies, arrange emergency fuel deliveries, arrange for furnace repairs or replacements if warranted, and provide space heater/warm blankets to offset potential life threatening emergencies. If ineligible, staff may be able to refer you to another resource for assistance.

For income limits and eligibility requirements:

(address)

(phone)

## **GTE NORTH PROGRAM**

You may be eligible for a discount on your phone bill with Lifeline assistance program. To qualify for savings, you must be getting assistance from any of the following:

W-2 Medical Assistance Food Stamps

Supplemental Security Income (SSI) Low-Income Energy Assistance Program

Wisconsin Homestead Tax Credit

Lifeline offers a discount on monthly phone bills.

For more information: 1-800-483-4600

*Utility Assistance Continued .....*

**(COUNTY) HEALTH & HUMAN SERVICES  
EMERGENCY SERVICES**

If ineligible for any utility assistance programs or if you have a utility crisis,  
contact the emergency services worker at:

(County) Health and Human Services Department

(address)

(phone)

**IMPORTANT HOTLINE NUMBERS**

Union Electric Company 1-800-552-7583



(File Name) (Revised           )